

## MSG91 Settings

As Government change the rules of sending SMS related to otp or promotional messages in emart we also changing the way of sending sms according to the new rules.

IF you use msg91 as sms channel you need to register your sender ID eg : VK-SMS to a network provider eg: Airtel, JIO, Pingconnect.in  
you can register on **pingconnect.in** for it.

After successful registration you need to create sender id (header) on portal and submit for approval once approved you get header id.

After getting the header id you need to register template for sms content with variables. In order to do that our script uses following type of SMS messages on order management.

These sms templates are for samples only, you can create your own sms content by taking reference of these for each type described below.

We colour out the variable to better understand that these variables values will dynamic but variables name should be same when you register on msg91 portal. Also when you register sms template on pingconnect portal you can use {#var#} for register content and get template id.

eg : When you register order place sms on pingconnect portal then there are 4 variables so you should use the same amount variables there too but they don't support name of variables so you can use 4 times {#var#} there.

Now once this approve on MSG91 Portal you can use that DLT id to get template id from msg91.

on MSG91 -> DLT AI -> You can create template there but when you creating template they will also ask for variables so **you need to use same variables name as we described below in your content else sms will not send.**

**If you need more help regarding the msg91 you can find out here**

<https://help.msg91.com/category/341-dlt-related-process>

<https://help.msg91.com/article/340-dlt-registartion-entity>

<https://help.msg91.com/article/372-dlt-content-template-faqs>

**We try to cover best as possible to all the things if still you can't send any sms you need to check for sms delivery report on your portal.**

## MSG91 Settings

| Type                           | Variables                                                           | SMS Example (English)                                                                                                                                                                                         |
|--------------------------------|---------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Order Placed SMS               | orderid, orderurl, companyname                                      | Your order #ABCD1234 placed successfully! you can view your order by clicking here <a href="http://xyz.com/view/order/abcd1234">http://xyz.com/view/order/abcd1234</a><br>Thanks for shopping with us – emart |
| Order Status SMS               | orderid, productname, status, companyname                           | For Order #ABCD1234 item Samsung Galaxy (32GB) has been shipped - emart                                                                                                                                       |
| Cancel Product Single Item SMS | orderid, productname, status, currency, amount, source, companyname | For Order #ABCD1234 Samsung Galaxy (32GB) has been cancelled and amount INR 12000 ((IF Paid) is processed for refund to your chosen source Paytm account – emart                                              |
| Full order cancel sms          | orderid, status, currency, amount, source, companyname              | Your order #ABCD1234 has been cancelled and amount INR 25000 (IF Paid) is processed for refund to your chosen source Paytm account - emart                                                                    |
| Return Request sms             | orderid, productname, txnid, companyname                            | On order #ABCD1234 return request for item Samsung Galaxy (32GB) has been registered successfully with reference no. REF123456 - emart                                                                        |
| Refund SMS                     | currency, amount, source, txnid, invoiceno, companyname             | Refund amount of INR 25000 has been initiated to Paytm with txn no. TXN1234 for Invoice No. INV123456 - emart                                                                                                 |
| Login OTP SMS                  | otp                                                                 | Your otp code for login is 1234 and valid for 1 minutes only                                                                                                                                                  |
| Register OTP SMS               | otp                                                                 | Your otp code for registration is 1234 and valid for 1 minutes only                                                                                                                                           |